



APARTMENT
ANDREA

www.apartment-andrea.com

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WELCOME TO OUR SECOND HOME

YOUR HOLIDAY STARTS IN 1 000 METERS ABOVE SEA LEVEL



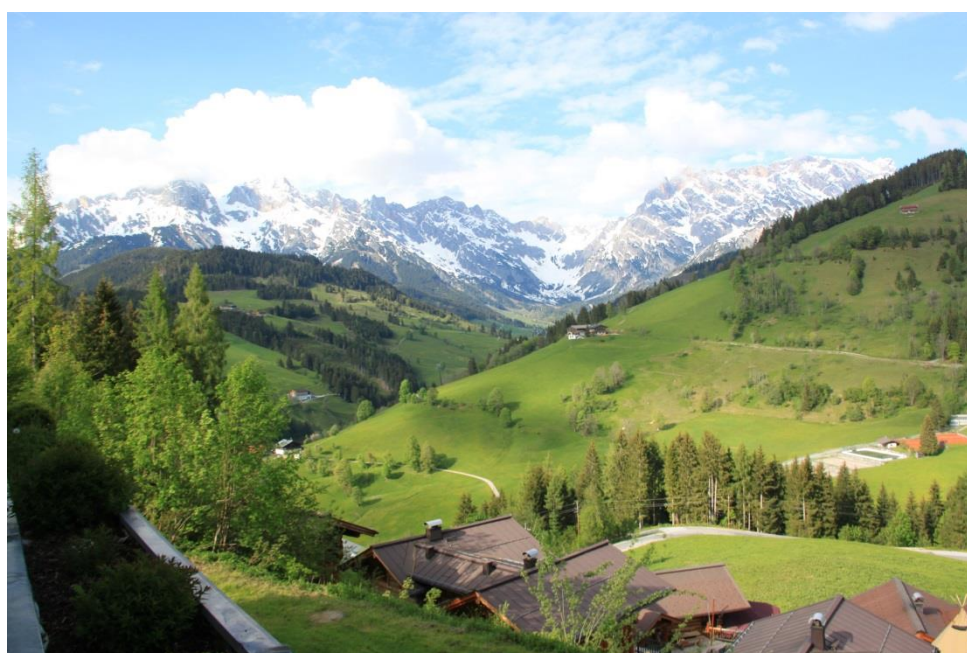
HOW TO ...

TIP

Don't forget to take home shoes to the apartment house and to the pool!



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HOW TO

GET TO HOCHKÖNIG AREA

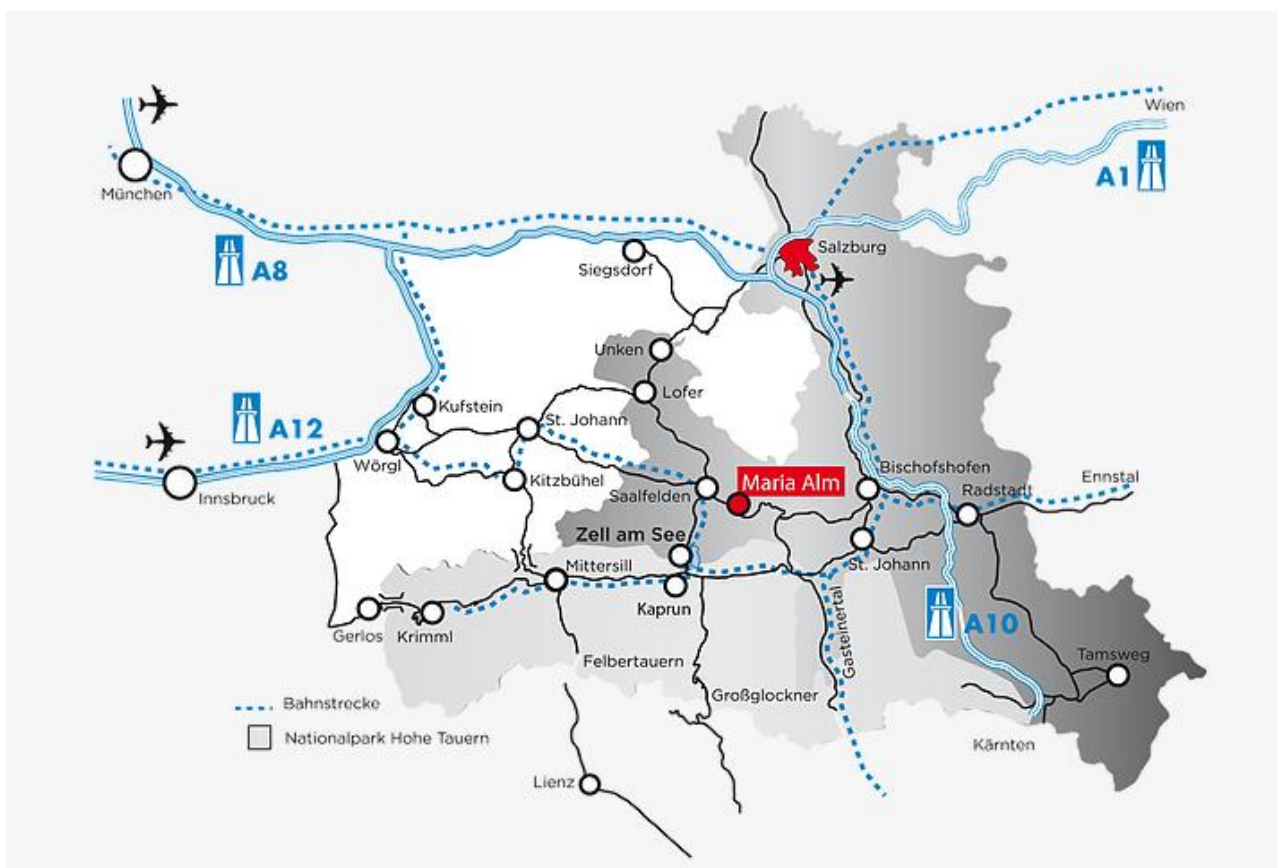
If you use a smartphone with Google Maps then open our website www.apartment-andrea.com and click on the link there. Google Maps will show you the recommended route options.

München - Inzell/ Siegsdorf

From the A8 motorway, take the exit before Salzburg to Inzell/Siegsdorf and head towards Inzell, then continue through Lofer to Saalfelden. At the first roundabout, turn left to Maria Alm.

Salzburg - Bischoffshofen

From Salzburg continue on the A10 to Bischoffshofen, then head towards St. Johann, continue through Zell am See to Saalfelden. At the first roundabout, turn right to Maria Alm.



HOW TO

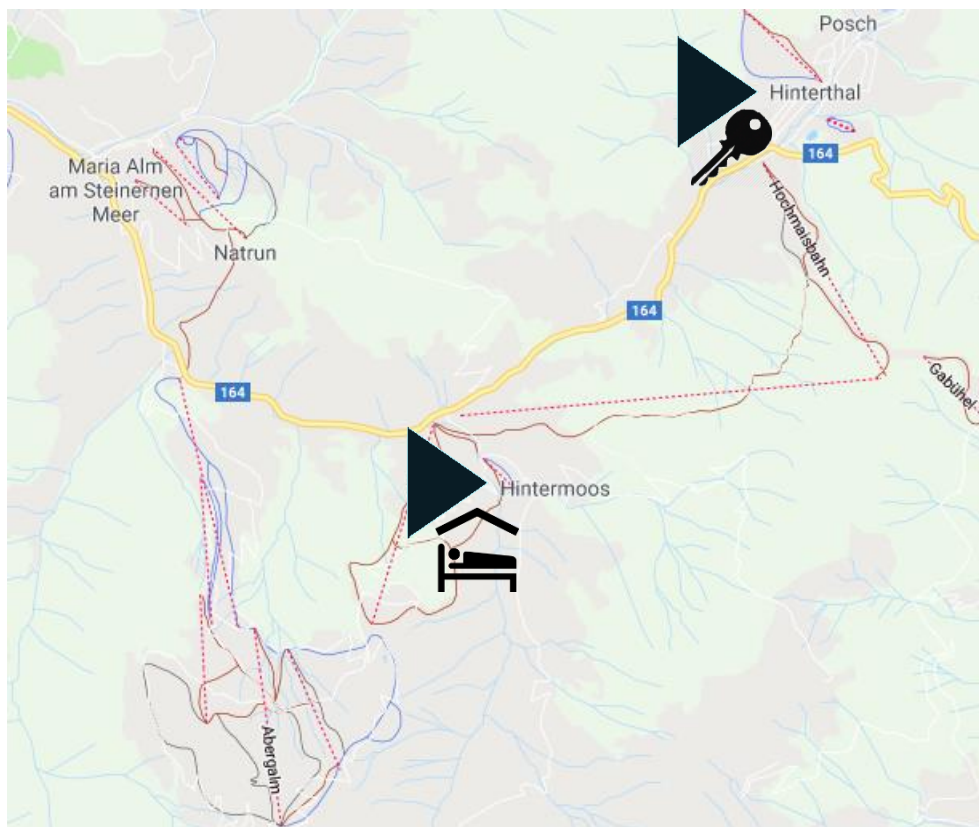
GET THE KEY & CHECK-IN

The key from the apartment Andrea will be handed out to you in person. During arrival day, ideally one hour before your arrival to the apartment, please arrange the call to Mrs. **Barbara (+420 723 073 306)**. Barbara speaks English, German and Czech.

Barbara is based in the village **Hinterthal – Hotel Alpina** (Kreidenbachweg 6, 5761 Hinterthal), which is about 5 km from the apartment. You will pick up the key there upon a phone agreement. You will receive **a universal key**, which fits the entrance door as well as the apartment. If you lose the key, you will be charged for a loss of 50 € in addition. If this happens, please contact immediately Mrs. Barbara.

Check-in is from 16pm. Arrivals after 20pm has to be announced before. Please contact Mrs. Barbara and provide your estimated arrival time.

If you find any problems in the apartment upon entry or during your stay, including damaged or missing items, please **contact Mrs. Barbara immediately**. She will endeavor to resolve the issue as soon as possible.



HOW TO

GET TO THE APARTMENT



You can easily reach the apartment house by car. The whole journey is well described on the **apartment website**. You will drive along the road to the apartment house.

If you want to **unload**, you can stop in front of the main entrance, and then continue straight to the parking place. The parking slot is for **free of charge**. Please read more on the next page.



HINTERMOOS - BACHWINKL 34

HOW TO

GET TO ACCOMMODATE

The main entrance of the apartment house is shown in the first picture. Here you can park here and unload your luggage. We recommend to use the luggage trolleys which fit into the elevator. All is available in the main lobby.

Take the elevator to the **T-floor** where the apartment **Andrea (TOP 13)** is located. Walk down the corridor to the left as you exit the elevator.

Please don't forget to return the luggage trolley back to the main lobby and park your car on the main parking place.

When you go park your car, don't forget to take the universal key with. The apartment **building has two entrances**. You can also use the entrance from the car park, which is located on the first floor.



HOW TO GET IN QUICKLY

Welcome to our second home! We wish you a beautiful stay.

The apartment consists of the following rooms:

- Entrance hall
- Bathroom with toilet
- Dining room with kitchen and living area
- Bedroom with six beds and storage space
- Terrace with seating zone and spectacular panorama



Upon entering the corridor you illuminate a **switch light** which is located on the left. The light can be dimmed by holding down the power button. There are also the **outside pulling blinds** in each room.

The **shelves** are on the right side of the corridor, where you can put off your jackets, coats or helmets. In a small cabinet you will also find a vacuum cleaner, a bucket and a rag (in case you need to vacuum or wipe quickly).

HOW TO

GET IN QUICKLY - HEATING

At the dining room and in the bedroom you will find the control panels for the heating. You can easily set up the desired room temperature separately. Please turn the button on the control panel and press the button to confirm the temperature.

You can verify by looking at the heating head, if it works well. If you see the blue light on the heating head, the heating is setup correctly.

Please operate the heater only through the control panel.



There are also **two heating panels**. They are not connected and therefore don't work. Please take care to protect the panel near the dining table. It is glass and could be easily damaged.



The heating in the bathroom is adjusted separately. Regulate your heating directly on the ladder.



BATHROOM WITH TOILET

The design of bathroom meets the demands of modern bathroom equipment, **sink** of strictly geometric shapes for everyday use, hanging **toilet**. The shower area offers sufficient space. Bathroom heating is provided by a traditionally radiator with thermal regulation. Large mirror with LED illumination is a standard equipment.

Please give careful when showering that water could leave the area of the shower enclosure. Spilled water could cause damage to the furniture. We decided to close the shower with a glass door. This will be installed during the summer 2019.

We have prepared for your a **set of toilet paper** and **soup**. The **towels** are provided on the beds.



DINING ROOM WITH KITCHEN

The kitchen was carefully designed to make your stay as pleasant as possible. Everything is well organized. All pots, pans, dining sets, plates, mugs, glasses are hidden in cabinets, cutlery and knives in drawers.

The following appliances are available to prepare your meals: **refrigerator with a small freezer, toaster, kettle, microwave, electric oven, hob and dishwasher.** There is also a **Tchibo coffee maker** (Cafissimo mini). Please take the capsule with you, if you want to make a coffee.

In Austria there is a great emphasis on sorted waste. Please be aware that you are responsible for **removing** and **sorting** your garbage. Read more in this document about sorting waste.



MORE ABOUT LIVING AREA

The incredible view from the **sofa** to the mountain massif is a relaxing sight. That's why we thought about the comfortable sofa.

The **sofa** is equipped **with electric controls** for your comfortable seating. You can enjoy big screen on **Samsung HD TV**. TV programmes are available on cable TV or satellite. For shared moments of entertainment, you can enjoy Pioneer (**compact stereo Hi-Fi mini-system**). This all-in-one solution for various audio entertainment, featuring internet radio, music streaming services (Spotify, TIDAL, Deezer), CD player and USB input. There are also two stereo build-in **speakers** in the ceiling. You can just connect your smartphone and start playing the music. The speakers will be activated automatically.

Please respect the night's rest in the house, which is set from 8pm to 7pm.



BEDROOM WITH STORAGE SPACE

In the bedroom you will find solid wood beds with high-quality mattresses for your good sleep. There is a double bed, a bunk bed with a small & large bed and a drawer with a full size bed. Please use the wooden stairs to enter the upper floor of the bunk bed.

If you want to separate the room, you can use **the sliding door**. There are also **two large white cabinets** for storing your items. In the cabinets you will also find four **cushions** for outdoor seating. Please don't forget to always return them back to the cabinets.



MORE ABOUT TERRACE

Every morning you will start with a wonderful view to the Hochkönig massif. The tranquil location of the apartment house in the district of Hintermoos appeals to relaxation, to families and active holidaymakers alike.

It is **forbidden to smoke in the apartment**. Smoking on the terrace is allowed. If you smoke on the terrace, please use the **ashtray** and please be careful. Four **cushions** for outdoor seating you will find in the bedroom's cabinets.



MORE ABOUT INTERNET



For free internet connection use the following instructions:

1. Find the wi-fi access point with the name: **HM13**
2. Use these credentials in your internet browser. We have dedicated four accounts. One login per one device.

- **Login:** Andrea1 | Andrea2 | Andrea3 | Andrea4
- **Password:** 2019apt13

MORE ABOUT WELLNESS

You will enjoy a relaxation after a long day in the indoor 8.5 x 12.5 meters pool. The swimming pool is **free** and is open daily from **08:00 to 20:00**. The water temperature is about 28 degrees. Massage jets are located at the pool staircase. The pool is located **on the same floor as an apartment**, just 30 steps from the apartment Andrea.



OTHER FACILITIES

Ski storage room is available in the apartment house (Floor 1). The **bikes** can be stored in the ski storage room after the agreement with the house manager.

In the apartment house is a **table tennis** on the same floor as the apartment Andrea. If you are interested in playing table tennis, please take with you the ball and rackets.

It's possible to use a common **self-service laundry**. The laundry can be found on the 3rd floor of the apartment house, where you can wash and dry your laundry. There are two washing machines and one dryer. Laundry costs is from 2 to 4 EUR per a wash. Only 50 cent coins are accepted.

MORE ABOUT

CHECK-OUT

Check-out is at **10am** at latest. If you have requested a late check-out and we have agreed to accommodate you, we will agree the special conditions.

Before checking-out, we kindly ask all guests to return the apartment to the same state as found upon your arrival. You have already paid for **the cleaning services, including washing the linens and towels**. You are responsible for **taking away all garbage**.

Mrs. Barbara will instruct you upon arrival on **how to check-out** of the apartment and **where to leave the keys**. **Any damages, breakage or loss must be reported to Mrs. Barbara immediately**. It is also good to take a picture as a proof.

MORE ABOUT

WASTE DISPOSAL

The containers are located at the main entrance to the apartment house. Here you can throw away the following waste:

A] **Unsorted waste** and **plastic packaging**



C] **Metal, glass** and **paper** – you have to drive and throw close to the cableway. The instructions are at the main entrance.



CHECK-OUT LIST



1

TURN OFF all electrical appliances, including the fridge.
DISCONNECT the kettle.

Turn off the heating, both in the living room and in the bedroom.
SET the thermostat to 16 degrees Celsius. Turn off the heating in the bathroom manually and set the Thermostat to 0.



2

SAVE clean dishes in cabinets and shelves.

Store used dishes in the dishwasher. Insert the cleaning capsule and turn on the dishwasher. We will take care of the cleaned dishes. If you used the coffee maker, **DISCARD** the used capsules in the basket.



3

TAKE AWAY all your food, clothing, phone charging cables etc.

CHECK all drawers, cabinets, and make sure that you haven't forgotten anything



4

RETURN the apartment equipment to its original state.

SAVE cushions for the outdoor seating in the bedroom cabinets.

REPORT immediately any damages or lost.



5

SORT and **REMOVE** all your garbage.

MAKE SURE it is off in all rooms.

HAND OVER the keys as directed.

ENJOY YOUR STAY AT OUR SECOND HOME

LOOKING FORWARD TO YOUR FEEDBACK

Jana & Jan Kucera